

**From:** Aqua Lung America <godiving@aqualung.com>

**To:** regionalscuba@aol.com

**Subject:** Surface Observation Signal (S.O.S.) RECALL

**Date:** Tue, 23 Oct 2007 6:45 pm



**October 23, 2007**

**Dear Aqua Lung Dealer,**

It has come to our attention that some S.O.S. units (PN 394157 and 394057) sold since Sept 2002 may have a faulty component. The component is known as an "elbow," and is used to transfer air from the BC to the safety tube. Some elbows have exhibited signs of degradation leading to cracking and/or breakage.

If this were to occur, air may not successfully transfer from the BC to the safety tube, thus preventing the tube from inflating. Furthermore, if a diver were inverted, making the attachment point the "high spot," air could also escape from the BC.

The leak may prevent the BC from "fully inflating." Although the BC will still hold air when vertical, some air will escape at the bottom and the BC will provide less buoyancy. To date, there have not been any reported accidents or injuries.

Aqua Lung would like all dealers of S.O.S. units to carefully inspect them. Elbows that have the potential to degrade are easily identified by a molding gate mark located on the outer bend (see photo, right.)

If you have units with such a gate mark, we ask you to pull them from your inventory. Call the customer service department toll free at (877) 253-



DIVE or (760) 597-5000 outside the U.S.  
Please request an RMA number to return the affected units.

We ask that you post the accompanying flyer in your store in a prominent place. Encourage your customers to check their S.O.S. units. Please check customer BCs when they come in for service. We also ask that you inspect all unsold inventory and rentals.

We thank you for partnering with us to bring a quick resolution to this situation.

**Should you have any questions, please call Aqua Lung Customer Service at 877-253-DIVE (3483) or (760) 597-5000 outside the U.S.**

The Aqua Lung Team

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